

Enrolling for Virtual Branch

(Member Open)

Please ensure that you have the Audio Response Service, as you will need your Audio Pin to proceed

1. Go to www.mycmccu.org
2. Look for the Online Banking Logon in the top right of the homepage.
3. Follow the prompts on screen. It will send a OTP (One Time Passcode) to your email.

Click on Enroll

Step 1: Enroll To begin enrollment, please key in your share account number in the Member Number field, and use the Audio PIN in the PIN field.

If you do not know your Audio Pin, you can ask a Teller to reset it for you.

Logon ID can be between 7 and 50 characters in length. Letters and numbers are allowed as well as these special characters: _-!@\$*()=+{}[]|. Spaces are not allowed in a logon ID.

Security Code must be between 12 and 16 characters long, contain upper and lower case letters and at least one number. In addition, it must contain at least one of these special characters: !@#\$\$%^&*. Do not select a Security Code you have used in the past. The Security Code is case sensitive.

4. Once you click Enroll it will display a green success message. Click the [here](#) link to log on.
5. You will now choose to set the default for phone verification. Your selection will prompt a phone call or text message, which will then send you a code to verify your phone number.

You are now done with Setup!

**** IF YOU WOULD LIKE TO GO PAPERLESS AND AVOID THE \$5 PAPER STATEMENT FEE TAKE THIS NEXT STEP ****

CLICK:



[eStatements](#)

SELECT THE MEMBER #:

CONFIRM YOUR INFORMATION,
ENTER YOUR EMAIL AND READ THE
DISCLAIMER. THEN CLICK ACCEPT AND
REGISTER:

☐ I Accept

[Register](#)

Need more help? You can find a tutorial for Online Banking through our Learning Lounge found under the Education section of the Resources tab on our homepage. Check it out!

Did you know we have a Mobile App?

Just search CMCCU from your Google Play Store or Apple App Store and look for the green icon!

